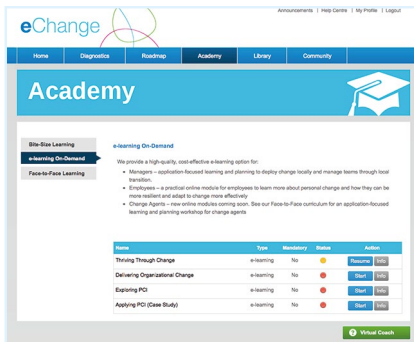# PRODUCT SNAPSHOT

eChange
by Changefirst

A comprehensive cloud-based set of transformation tools featuring; leadership and employee education, change diagnostics, planning and reporting tools and a change community function **all in one solution.**

LEARN EFFECTIVE CHANGE MANAGEMENT SKILLS

Our Academy gives organizations a set of change management training programs for project managers, leaders and employees based on over 20 years of research and experience.

INCREASE YOUR PERSONAL EFFECTIVENESS

The Virtual Change Coach guides users through every step of the change project with hot tips, just-in-time learning and a detailed execution guide, making this change management solution easy to use and accessible even for inexperienced change management practitioners.
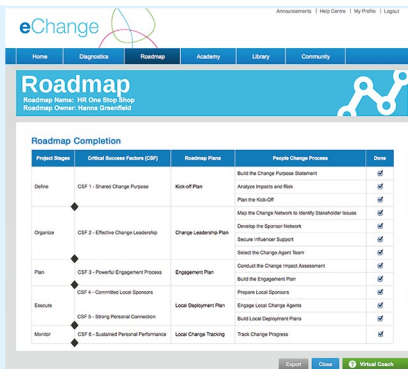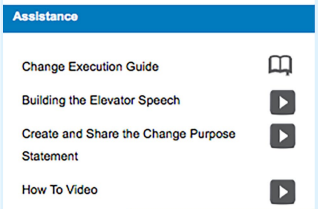
DIAGNOSE CHANGE RISKS

Diagnostics allows project managers to effectively analyze risks on change projects and act quickly on high-risk issues. It includes suggested actions, based on our experience for every risk identified.

IMPROVE PROJECT SUCCESS RATES

The Roadmap provides a comprehensive step-by-step change planner that creates high quality change management work stream plans. Roadmap integrates seamlessly with popular project management methodologies such as Prince2 and PMI.

USER REVIEW

At Network Rail we use e-change to access key change tools, e-learning and resources. Changefirst's People-Centered Implementation (PCI®) methodology has been integrated into our MSP framework, forming an overarching change framework.

Currently over 800 people within the organization have learned and are applying and embedding PCI within their change programs using e-change. Programs are evaluated through the Adapter Readiness Assessment (ARA) in e-change which guides Go – No Go decisions. The tool highlights key risk areas for early action and enablers to success and it also supports change planning by offering tried and tested suggestions for practical action against each risk dimension. Once the Go decision has been reached, we use e-change tools for articulating a 'shared change purpose' and to build the change network map for each project. For us e-change is a productivity tool, allowing us to have all our change resources in one place to help us standardize our change processes and improve project success rates.

Karen Thorpe-Reid,
Lead Business Change Manager,
Network Rail